



Full Council Meeting Thursday, May 3, 2018

Time: 1:00 p.m.
Iowa State Capitol Building
Senate Room 116
Des Moines, IA

Dial: 1-866-685-1580
Code: 515-725-1031#

AGENDA

- 1:00 Introduction and roll call – **Gerd Clabaugh**
- 1:05 Approval of minutes from previous meetings – **Gerd Clabaugh**
[Full Council Meeting Minutes: February 19, 2018¹](#)
- 1:10 Long-Term Care Ombudsman Report – **Cynthia Pederson**
- 1:30 Q2 SFY18 Recommendations Letter – **Gerd Clabaugh**
- 1:50 Election of MAAC Members Update – **Gerd Clabaugh**
- 2:10 Summary: Consumer Assessment of Healthcare Providers and Systems (CAHPS) – **Lisa Cook**
- 2:30 Managed Care Quarterly Report Update – **Lisa Cook**
[SFY18 Q2 Report²](#)
- 2:55 Update from the Medicaid Director – **Michael Randol**
(Electronic Visit Verification (EVV), Legislative Update, Action Items, MCO RFP Update Transition and Choice Updates, Process Improvement Working Group Update)
- 3:20 Updates from MCOs – **MCOs**
- Amerigroup Iowa, Inc. (15 minutes)
 - UnitedHealthcare Plan of the River Valley (15 minutes)
- 3:50 Open Comment (Open Comment Opportunity for Members) – **Gerd Clabaugh**
- 4:00 Adjourn

¹ https://dhs.iowa.gov/sites/default/files/FC_Minutes_021918_Summary_0.pdf

² https://dhs.iowa.gov/sites/default/files/SFY18_Q2_Report.pdf